



# St. Thomas College Kozhencherry

Established in 1953 | Reaccredited by NAAC with Grade A

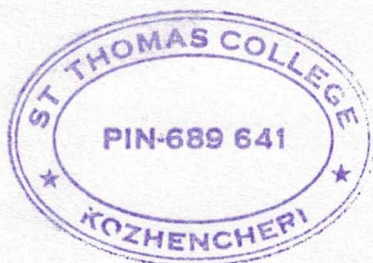
Affiliated to Mahatma Gandhi University, Kottayam

[www.stthomascollege.info](http://www.stthomascollege.info)

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## STUDENT SATISFACTION SURVEY REPORT 2019-2020



*A. K. Singh*  
Principal in Charge  
St. Thomas College  
Kozhencherry

## INTRODUCTION

A Student Satisfaction Survey was conducted among the students of St. Thomas College, Kozhencherry to strengthen the process of teaching, learning and evaluation. A Google form comprising 10 questions was created for the purpose and students' responses were collected. This report is prepared from the responses received on the various aspects of teaching, learning and evaluation.

### Overview of students' response

Total responses received: 491

### Course-wise categorisation of students' responses

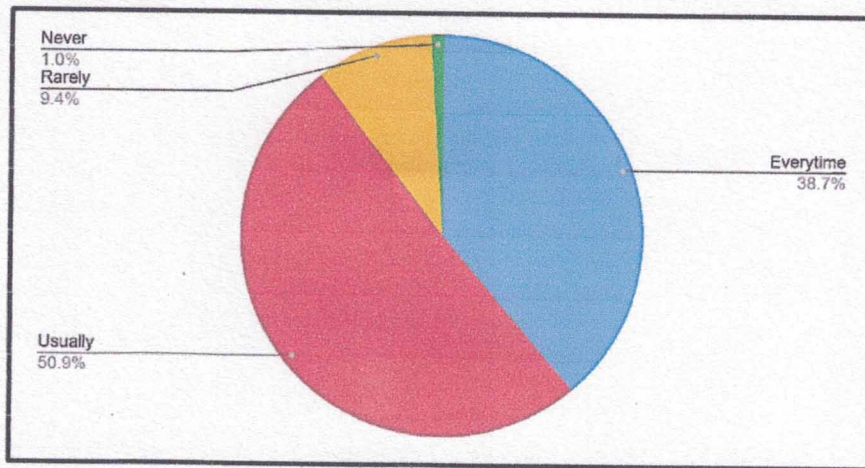
B. A.	: 143
B. Sc.	: 221
B. Com.	: 62
M. A.	: 14
M. Sc.	: 45
M. Com.	: 6

### Report evaluation criteria

- ❖ Percentage of students who responded strongly in favour of each question was analysed and considered for rating the performance of teachers and satisfaction of students.
- ❖ Teachers Performance Rating
  - Above 90% - Very good
  - Between 80-90% - Good
  - Between 75-80% - Satisfactory
  - Below 75% - Need much improvement
- ❖ Student Satisfaction Rating
  - Above 90% - Best
  - Between 80-90% - Better
  - Between 75-80% - Good
  - Below 75% - Satisfactory



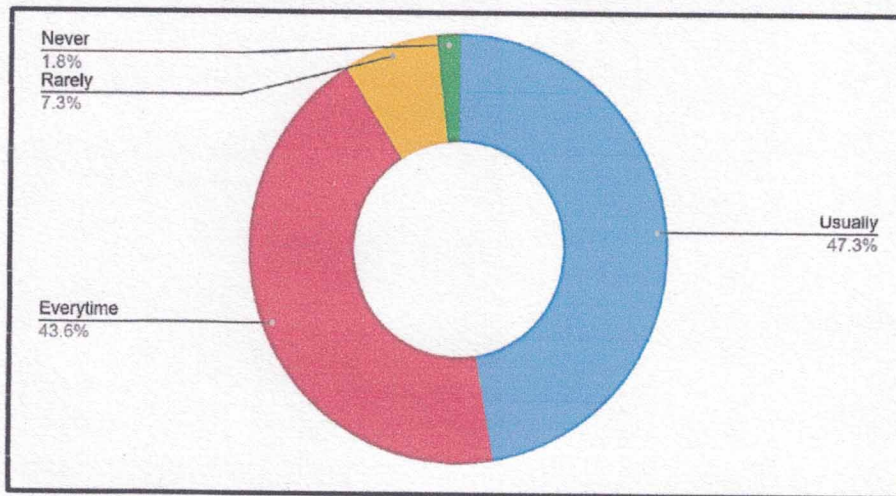
**Question 1: Are the course outcomes and programme outcomes explained to you by the faculty?**



**Inference**

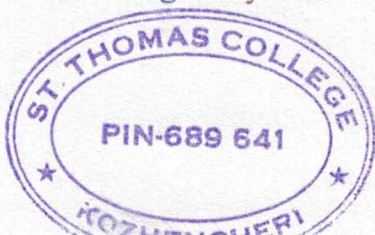
- Percentage of students responded strongly in favour of this question: 89.6%
- Rating: **Good**

**Question 2: Are the assessment criteria for the courses explained to you at the beginning of the semester/academic year?**

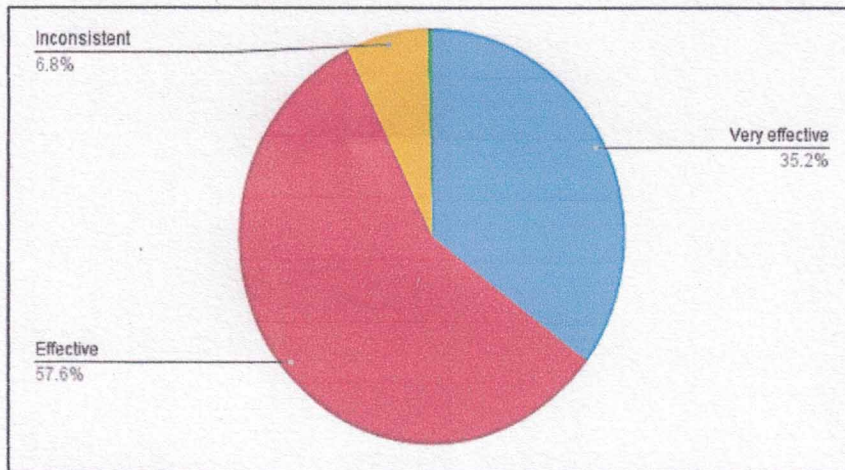


**Inference**

- Percentage of students responded strongly in favour of this question: 90.9%
- Rating: **Very Good**



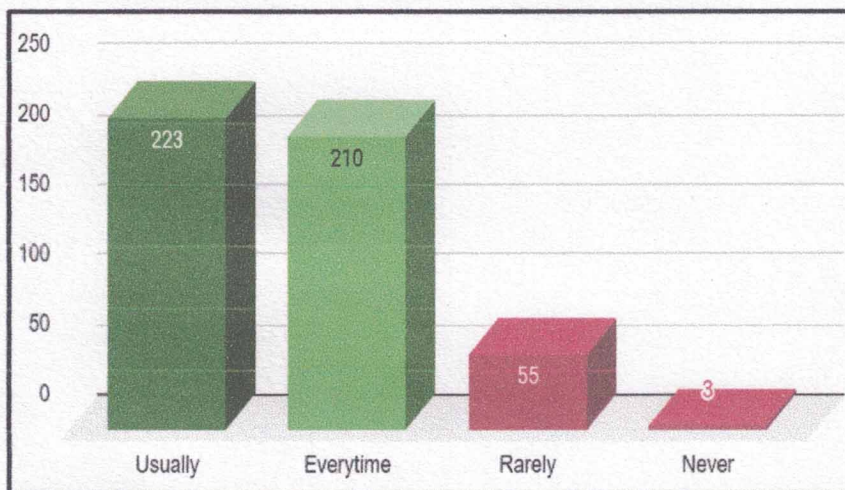
**Question 3: How effectively the faculty communicate the content of the courses they teach?**



**Inference**

- Percentage of students responded strongly in favour of this question: 92.8%
- Rating: **Very Good**

**Question 4: Do teachers use examples and applications to explain concepts in order to make the course interesting and relevant?**

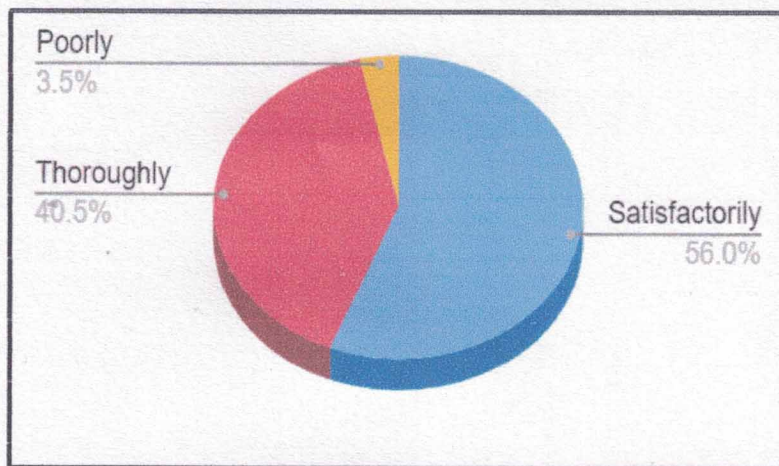


**Inference**

- Percentage of students responded strongly in favour of this question: 88.2%
- Rating: **Good**



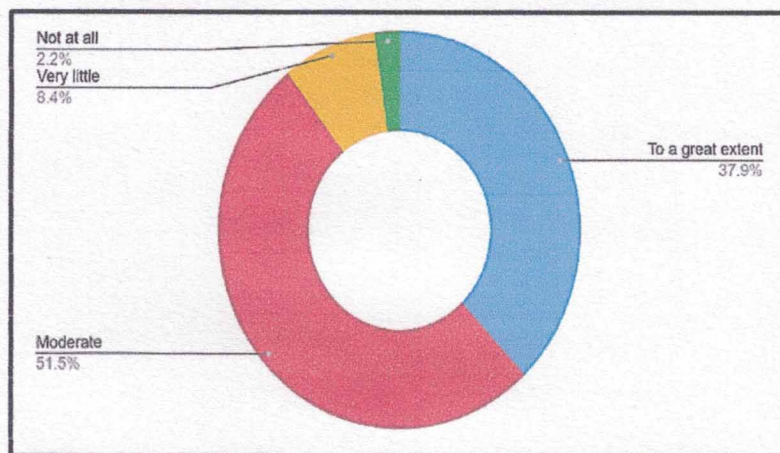
**Question 5: How well do you think the faculty prepare for the classes?**



**Inference**

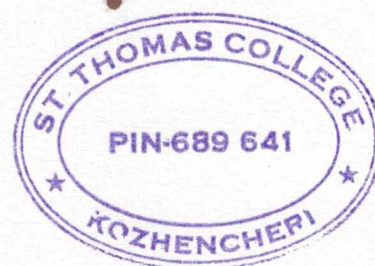
- Percentage of students responded strongly in favour of this question: 56%
- Rating: **Need much improvement**

**Question 6: Are student-centric methods, like participative learning and problem-solving methods used for enhancing the learning process?**

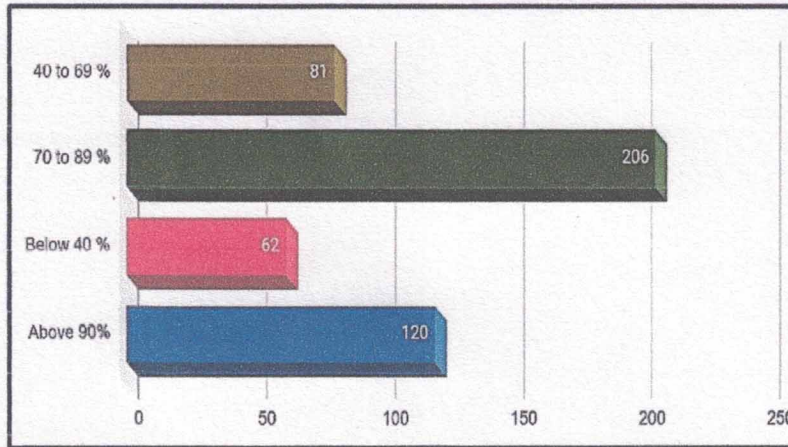


**Inference**

- Percentage of students responded strongly in favour of this question: 89.4%
- Rating: **Good**



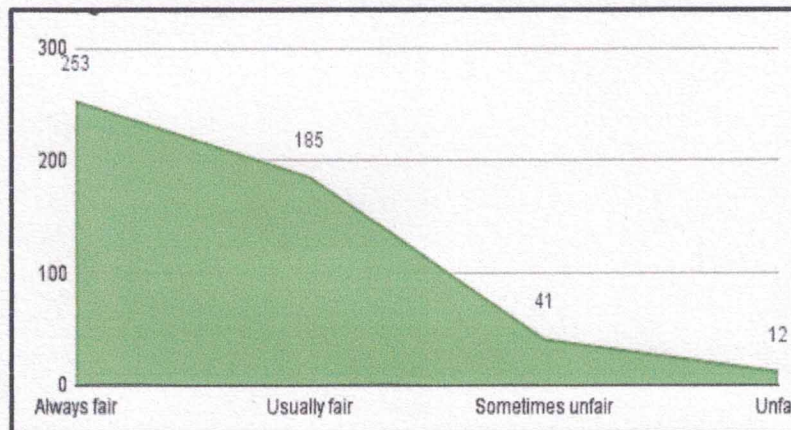
**Question 7: What percent of teachers use ICT tools like LCD projectors, PPTs, videos, learning websites, e-books, e-journals, software etc. while teaching?**



**Inference**

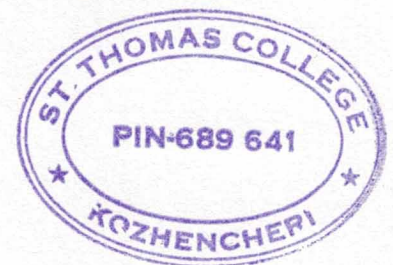
- Percentage of students responded strongly in favour of this question: 69.5%
- Rating: **Need much improvement**

**Question 8: Is the evaluation of the internal examinations/assignments/tutorials fair?**

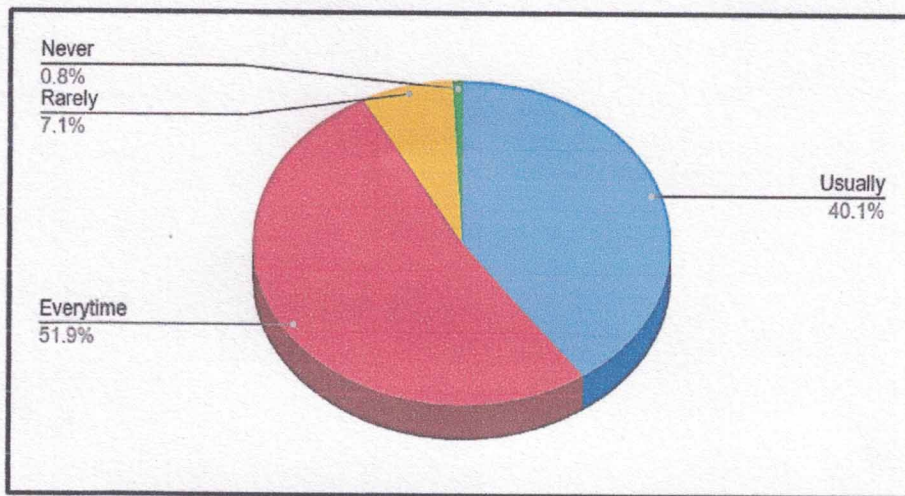


**Inference**

- Percentage of students responded strongly in favour of this question: 89.2%
- Rating: **Good**



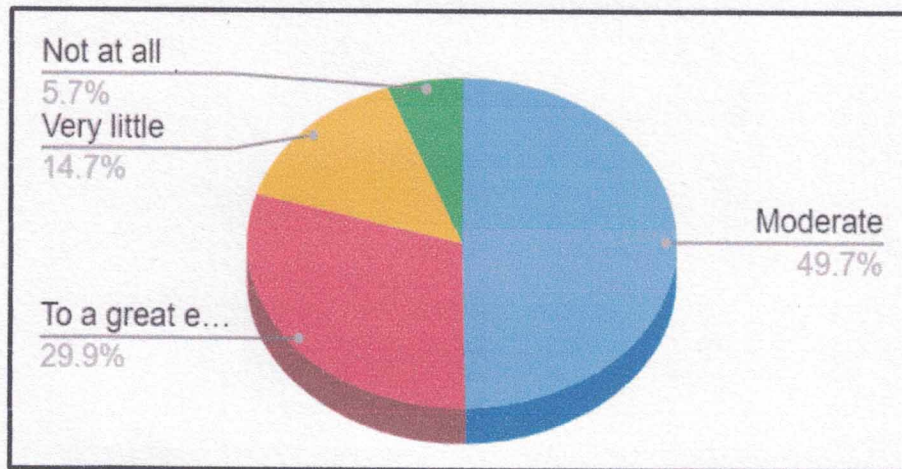
**Question 9: Are the teachers open and available for academic guidance and mentoring after class?**



**Inference**

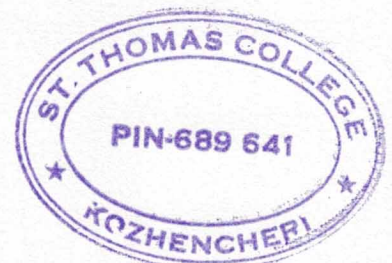
- Percentage of students responded strongly in favour of this question: 92%
- Rating: **Very Good**

**Question 10: Does the college impart employability skills?**

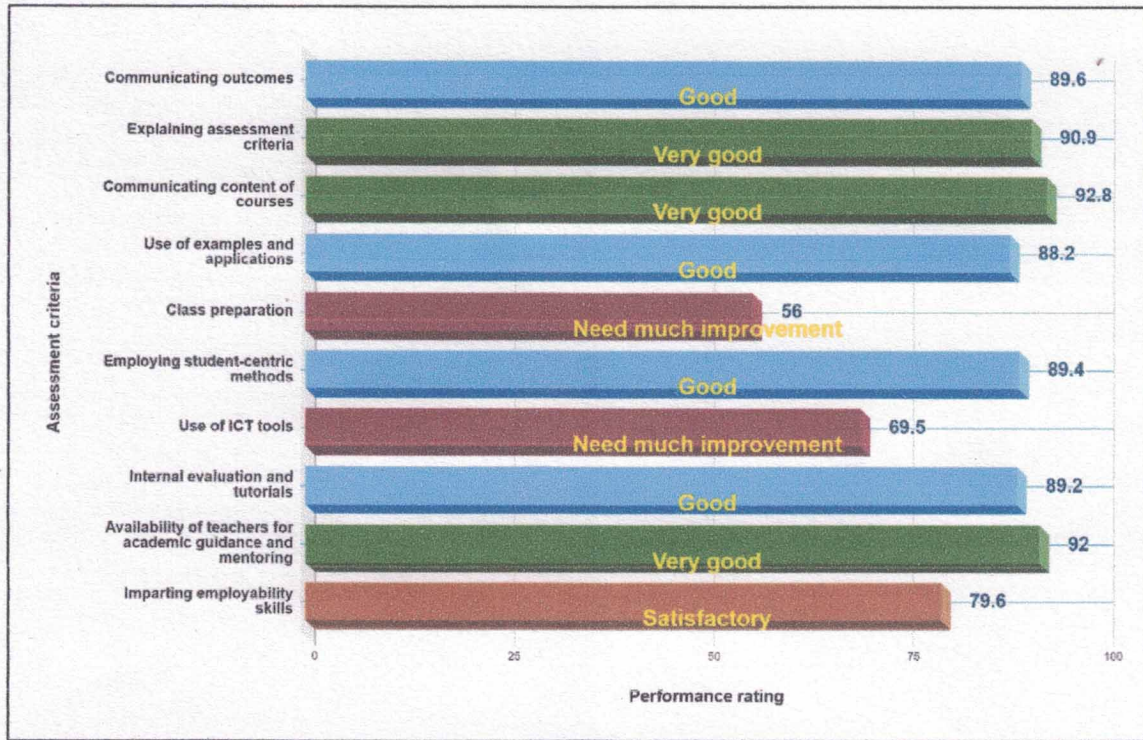


**Inference**

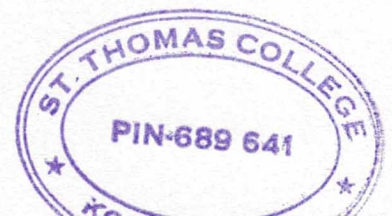
- Percentage of students responded strongly in favour of this question: 79.6%
- Rating: **Satisfactory**



**OVERVIEW OF TEACHING, LEARNING AND EVALUATION PERFORMANCE**



**STUDENT SATISFACTION ON VARIOUS ASPECTS OF TEACHING, LEARNING AND EVALUATION**



**DEDUCTIONS FROM STUDENT SATISFACTION SURVEY**

**OUR STRONG AREAS**

Content delivery

Communication of assessment criteria

Academic guidance and mentoring

**AREAS THAT NEED IMPROVEMENT**

Communication of outcomes

Internal assessment and tutorials

Use of examples and applications

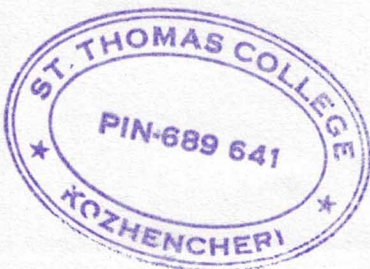
Employing student-centric methods

**AREAS THAT NEED CRITICAL ATTENTION**

Class preparation

Use of ICT tools for teaching

Imparting employability skills



*Handwritten signature*  
Principal in Charge  
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